

ExionLC 2.0 System

Software User Guide



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The ExionLC 2.0 system is an LC system provided by SCIEX specifically to work with SCIEX mass spectrometers. The LC system provides speed, sensitivity, resolution, and reliability for routine or complex LC-MS/MS analysis.

This user guide describes how to perform tasks in either the SCIEX OS software or the Analyst software.

SCIEX OS Software

Use the software to do the following:

- Configure devices.
- Directly control the ExionLC 2.0 system.
- Create methods. Refer to the section: Create an LC Method.
- View the status of modules comprising an ExionLC 2.0 system in the Device Details dialog.
- View information related to the modules in the Sample Information pane.

Note: For information about the fields in the different dialogs, press F1 for help.

Add and Activate the ExionLC 2.0 System Using the SCIEX OS Software

Note: To avoid any activation issues, always add the mass spectrometer before adding any other devices.

- 1. Open the SCIEX OS software.
- 2. Open the Configuration workspace.
- 3. Click **Devices**.
- 4. If any devices are active, then click **Deactivate**.
- 5. Click **Add**. The Device dialog opens.
- 6. In the **Type** list, select **Integrated System**.
- 7. In the Model list, select ExionLC 2.0.

Figure 2-1 Device Configuration

Devic	ce			X		
Select the device and then adjust the communication settings to test the device.						
Туре	Integrated System	~				
Model	ExionLC 2.0 [Uncertified driver]	*	Settings			
Test Dev	rice					
		_				
			Save Canc	el		

- 8. Click Settings.
- 9. Click **Auto** to automatically detect and configure the LC modules.

Figure 2-2 Settings Dialog

Device	Settings X
Adjust the con	
Type Inter	Device Driver
	Name: ExionLC 2.0
Model Exior	Version: 1.0.0.71
_	Manufacturer: Sciex
Device Display	Simulate Device
Integrated Syste	ExionLC 2.0
: LC Pump	Instrument options
: Autosamp : WashSyst	Options
: Column O	Instrument components
: Valve - 2-	
: Detector	Binary Pump+
100	Autosampler+
	Wash System
	Column Oven
	2-Column Switching
	Multiwavelength Detector
	Restore Defaults Test Device Cancel Cancel

10. If multicolumn switching is configured, then under Instrument components, click **Multicolumn Switching**, and then select the **Enable asynchronous valve switching** check box to enable individual valve control.

Figure 2-3 Multicolumn Switching Activation

AL ExionLC 2.0	– 🗆 X		
Model:	Multicolumn Switching		
ROM version:	06.20, 06.20		
Serial number:	FVH211910007, FVH211910001		
Enable asynchronous valve switching:			
	System check settings		
Help	OK Cancel		

11. To exclude a device from the configuration, clear the check box for that device.

Note: The wash system must be used if it is configured. To remove the wash system from the configuration, turn it off. Then connect the corresponding tubing directly to the autosampler.

Note: SCIEX OS does not support data acquisition from both a diode array detector (DAD) and a multiwavelength detector (MWD) at the same time. If a DAD and MWD are detected, clear one check box, and then click **OK**.

Figure 2-4 Auto Configuration

) E	ionLC 2.0 - Auto configuration	1			- C	x c
Sear	ch					
Dev	rices					
Use	Model	Serial number	ROM version	IP address	Additional info	
-	Autosampler+	FZC204310022	01.22	192.168.150.102		
✓	Column Oven	FCC204010002	02.02	192.168.150.103		
-	Multiwavelength Detector	FOG203910001	01.11	192.168.150.105		
~	Binary Pump+	FBT204010001	01.01	192.168.150.101	0 mL/min, 0 bar, 100 µL	
\checkmark	Wash System	FYC205210001	01.13	192.168.150.109	valve 2/6, pump 10 mL/min, valve 8/8	
~	2-Column Switching	FVH202310005	06.20	192.168.150.106	6Port 2Pos	
۸	The Wash System must be used tubing directly to the autosam	d if it is configured. To pler.	remove the Wash Sy:	stem from the configurat	tion, turn it off. Then connect the corresponding	
Help					ОК Са	ncel

12. Click OK.

13. Under Instrument options, click **Options** and then select the options as required. For field descriptions, press **F1** for help.

Figure 2-5 Options

SionLC 2.0 - Options		×
Leak sensor sensitivity:	Low 🗸	
Temperature unit:	°C 🗸	
Pump operation mode:	High pressure gradient 🛛 🗙	
Pressure unit:	bar 🗸	
Help Reset	OK Can	cel

- 14. Click OK.
- 15. Under Instrument components, click each module and then select the options as required. For field descriptions, press **F1** for help.
- 16. Click **Test Device** to make sure that the device is configured correctly and available for use.

Figure 2-6 Device Dialog

Device X					
Adjust the communication parameters and then test the device.					
Type Integrated System					
Model ExionLC 2.0 [Uncertified driver] Settings					
Test Device The test was successful.					
Device Display Names					
Integrated System ExionLC 2.0					
: LC Pump - Binary Pump+					
: Autosampler - Autosampler+					
: WashSystem - Wash System					
: Column Oven - Column Oven					
: Valve - 2-Column Switching					
: Detector - Multiwavelength Detector					
Save Cancel					

- 17. Click Save.
- 18. Select the **Activate** check box beside each device to be activated, and then click **Activate Devices**.

		Activate Devices	Add Edit	Delete
Devices •	Devices			
Projects		ExionLC 2.0		Activate
User Management	54	Type Integrated System	Subdevices Binary Pump+ Autocampler+	
Queue		ExionLC 2.0	Wash System	
Audit Maps		Sciex	2-Column Switching Multiwavelength Detector	
Licenses		Last Modified		
LIMS Communication		4/28/2021		
General		SCIEX Triple Quad™ 7500		 Activate
About		Type Mass Spectrometer SCIEX Triple Quad™ 7500 Sciex Last Modified 4/30/2021	Subdevices	

Figure 2-7 Devices Workspace

All of the selected devices are activated.

Tip! To edit or delete devices, and for field descriptions, press F1 for help.

Note: After the devices are activated, verify the status of each module in the Device Details.

Direct Device Control

The modules in the system can be controlled in real time in the Device Control dialog.

Note: If a detector is included in the configuration, then make sure that the lamp is on. If the lamp is off, then use Direct Control to turn it on.

1. On the status panel, click **Direct device control** (¹¹) to open the Device Control dialog.

Note: If the system name has been changed, then the new name is shown in the status panel.



Figure 2-8 Devices in the Status Panel

The Device Control dialog opens. It shows the real-time status of the devices in the ExionLC 2.0 system. Press **F1** for help.

Figure 2-9 Device Control Dialog

Series Soliton	<u> </u>
Error	
🗝 Binary Pump + 🛛 🖶 BOBC 🙀 Autosampler + 🔤 BOBC 🔹 Wash System 🔤 BOBC 👔 Column Oven 🔤 BOBC 🎲 2-Column Switching 🔤 BOBC	Multiwavelength Detector
Cet GJ info: O Get GJ info: O Get GJ info: O Get GJ info: O	Get GLP infer
Step pung: 💿 Move sed: 🛇 Sengels Stel: Selvest 1 ("hangerds") 🛇 Tum on over: 🛇 Position: 1 ^ 🔿	Autozero:
Prove: 0.000 mL/min 🛇 Paset vials: 😨 With System Transport reservoir 🗸 🛇 Temperature: 10 😋 ℃ 🛇	Turn off D2 lamp:
Stil/Compatibion 🕑 Needler inning 🕑 🔍 Purge	Validation (2)
Purge 🛞 Rack temperature 3 🔅 ℃ 🜑 Stop pump:	
Senice 🙆	
	,
* Time chart	
36	
Primay targe	(olumn Oven Temperature ("C)
30 30 Secondary back	Vone 👻
E 25 25 Timespan 5	0 🗘 min
8 20- 20	
3 15 15 15 15 15 15 15 15 15 15 15 15 15	
8 10 10	
2704/202111.24 00 2704/202111.26 00 2704/202111.26 00 2704/202111.30 00 2704/202111.30 00	
Time	
10071	

2. Click **Direct control panel** (^(C)) in the top right of each section to access the maintenance and configuration options.



If multicolumn switching with asynchronous valve switching is enabled, then refer to the following figure for information about the valve component.

💮 Multicolumn Switching	Interest Multicolumn Switching	≡ © ? ₽
Position A 1 / 8 Position B	Get GLP info: Position A: 1 Position B: 1	
1/8	Position A 1 / 8 Position B	
	1 / 8	

Figure 2-11 Device Control: Multicolumn Switching

- 3. (Optional) In the pump pane, click **Solvent levels panel** (1) to view and adjust the solvent levels. Refer to the section: View System Status.
- 4. (Optional) View and adjust the solvent levels:
 - a. In the pump pane, click **Solvent levels panel** (11).

Figure 2-12 Solvent levels Panel



Note: The solvent levels are not automatically detected. If the bottle is filled, then the Current volume field must be updated.

b. Click Open solvent levels dialog (³) beside Solvent levels.

Figure 2-13 ExionLC 2.0 - Solvent levels Dialog

Timestamp of solvent levels: 10:12:31 (2021/04/30)					
Name	Use	Current volume (mL)	Max. volume (mL)	Warning level (ml)	Shutdown level (ml)
Mobile phase A1		10000.0	10000.0	0.0	0.0
Mobile phase A2		10000.0	10000.0	0.0	0.0
Mobile phase B1		10000.0	10000.0	0.0	0.0
Mobile phase B2		10000.0	10000.0	0.0	0.0
Help				ОК	Cancel

c. Type values for the parameters, as required, and then click **OK**.

Note: During equilibration and acquisition, only the **Current volume** values can be changed.

🛐 ExionLC 2.0 - S	olvent	levels							×
Timestamp of solv	vent lev	els: 10:08:46 (2021/	/04/	(30)					
Name	Use	Current volume (m	nL)	Max. volume	(mL)	Warning leve	el (ml)	Shutdown le	vel (ml)
Mobile phase A1	✓	2000.0	٥	2000.0	\$	300.0	\$	250.0	0
Mobile phase A2		10000.0		10000.0		0.0		0.0	
Mobile phase B1	✓	2000.0	٥	2000.0	\$	300.0	\$	250	\$
		10000.0	٦	10000.0		0.0		0.0	

View System Status

The modules in the system can be viewed in real time in the Device Details dialog.

Note: When the system is running or equilibrating, Direct device control is unavailable. To update the Current Volume (when the mobile phase is being topped up to prevent a batch from stopping when the current volume drops to the Shutdown level), use the Solvent levels panel on the Detailed Status dialog for the pump.

1. On the status panel, click the system name to open the Device Details dialog.

Note: If the system name has been changed, then the new name is shown in the status panel.

Figure 2-15 Device Details Dialog

0.						A 🕢 Ready	7 - 0 X
	Device Details					rojects	
	Device					Default	• 🔿
	Device Name: ExionLC 2.0(Un	certified driver) ExionEC 2.0				Revel DI/SCIEX OS Data	_ ĭ
O SCIEX O	Manufacturer: Sciex					lueue	
	Serial Number: Binary Pump+	- 01.01, Autosampler - 01.21, Colu - FBT302000001, Autosampler - R3	min Oven - 02.02, 2-Column Switching - 06.1 9301300003, Column Oven - FCC302100003	 Diode Avray Detector HS - 0123 2-Column Switching - FW0002100000, Diode Avra 1, 2-Column Switching - FW0002100000, Diode Avra 	ay Detector HS - #Cu191500001	opulation samples waiting opulation sample time remaining opulation queue time remaining	0 010-0-0 010-0-0
	Detailed Status						
	Ready					evices denic 2.0	ma
	Diary Pumps	Autosampler	Column Oven	2 - Column Switching	Diode Array Detector HS	Enary I View device details	
	Flow	Temperature	Temperature	Position	Signal, Channel 1 *	Autoumpler	
	0.000 ml/min	30 🗠	25.0 -c	1/2	-1133.5542 mAU	Column Oven	
	Pressure	State	State		254/8 mm		
	0.0 bar	Ready	On			2-Column Switching	
	A1 50.0 N #1 50.0 N				02 temp HKL temp	Diede Array Detector HS	•
	Time chart					500.QTO?	H 🙂
	31 -			1	1.000	Calibrant Delivery System	0
	7 w.			Promary to	toos Enan Pumor Presure (ht)	<u> </u>	
				Time upon	17 😂 min	IS Check	ŧ۵
	1 24					Frect Control	
	30.4			-24			~
	30.2-			-02 【		U Standar	Enclosed a
	20 10 10 10 10 10 10	140-3020 HE 48-50	CH 146 (C) 181 391 391 391 391 391 391 391 391	20.00.00010.000			
	24-04-2020-13-94-0	0 28-06-2020 16-00-00	28-09-2020 18-04-00 28-09-202 Time	0 14 08 00			
	1.0.0.29						
					08		
🖷 🖉 O 🗦 🚍 🏮 !	🤻 🧏 <u> </u>					^ 1⊒ 41 evs	200-09-28

The Device Details dialog shows the real-time status of the devices in the ExionLC 2.0 system. Press **F1** for help.

2. (Optional) View and adjust the solvent levels. Refer to the section: Direct Device Control.

Note: During equilibration and acquisition, only the **Current volume** values can be changed.

View System-Related Information in the Sample Information Pane

When a sample is acquired, information about the LC system can be viewed in the Sample Information pane for the data file.

- 1. Open the Explorer workspace.
- 2. Click File > Open Sample or File > Open Multiple Samples.
- 3. In the **Source** field, make sure that the correct project is selected.
- 4. Select the data file to be opened, select one or more samples, as appropriate, and then click **OK**.

The data file opens and the chromatogram for the selected samples is shown.

5. Click **Show > Sample Information**.

The Sample Information pane opens below the chromatogram.

TIC from sim mode M5.wilf2 (sample 2) - 1, +MRM	f (one transition)						
@茶盘★+\$+22▲●川有代/	1 2 3 1 8 9 8 8 8	80					6
TIC from sim mode MS wilf2 (sample 2) - 1, +MF8t (one to 10 x	analion)						
lamondy, cips	0.136 0.196	0.273	0.391	0.431	2571	0.606	
0.05 0.10	0.15 0.20	0.25 0	30 0.35 0 Time, min	40 0.45	0.50 0.55	0.60 0.65	0.70
1 Q							Ģ
Seroid Information A Data Reportes - -Data Reportes - -Data Reportes - -Data Reportes - -Data Reportes - -LC Metrol Reportes - -LC Metrol Reportes - -Carrenti Reportes - -Data Reportes -	Sample Inform Data File Properties Original data file pair Original data file pair Original computer na Software generated d Service version: Device Properties	etion DISCIE me: PC-SWI ata file: SCIEX C ClearCo	e MS X OS DataiDefault/Datais)-A001 IS 2.10.55587 re2.Service 2.1.0	im mode MS wiff2			î
- Epeinert Mars Table		Device Model	Firmware	Version		Serial Number	
Index table Concerning the second parameters Ceneral Of Calibration Table Of Calibration Table	MassSpectrometer	SCIEX Triple Quad™ 7500 LowMass	Simulation		Simulation		
O Transcolor Table O Resolution Table O Resolution Table Device parameters for IntegratedSystem ExionUC 2.0 Brany Purge (BP-200+)	IntegratedSystem	ExionLC 2.0	Binary Pump+ - 01.01, A Wash System - 01.13, C 2-Column Switching - 06 Detector - 01.11	utosampler+ - 01.22, olumn Oven - 02.02, i.20, Mutiwavelength	Binary Pump+ - FBT. FZC204310022, Wa Oven - FCC2040100 FVH202310005, Mu	204010001, Autosample sh System - FYC205210 002, 2-Column Switching tiwavelength Detector - I	8++- 0001, Column 3- FOG203910001
- General>	Batch File Propertie	5					
- (Jonan Berton Hale) - (Autourpe settings) - Autourple* (AS-200+)	Batch file name: Un Batch file path: N	titled					
- Generals	MS Method File Prop	perties					
Cample rock settings) Oriestatinent settings) Oriestatinent settings) Oriestatinents Oriestatings) Oriestatings) K K	File name: File path: File locked: File last modified dat	MRM_7500_2 D:\SCIEX OS False e: 4/30/2021 9.5	min Data'Defaut 0:10 AM				~

Figure 2-16 TIC for a Sample wiff File and the Related Sample Information Pane

6. In the left pane of the Sample Information panel, click + to expand a section, and then select the information to be viewed.

The selected information is shown in the right pane. Scroll up or down in the right pane to view the information.

Figure 2-17 Sample Information Pane

*

	Device Propertes Batch File Properties	
1.1-4	MS Method File Properties	
	LC Method File Properties	
	Sample Properties	
14	Quantitation Properties	
San	ple Info	
6.	External Device Properties	
	General	
8.1	Method Parameters	
	General	
	- Ion Source	
	Experiment	
9-I	Initial Instrument Tables and Parameters	
	General	
	- Q1 Calibration Table	
	- Q1 Resolution Table	
	- TOF Mass Calibration Parameters	
Dev	ice parameters for IntegratedSystem Exion	LC 21
- 01	LPG Pump (LPGP-200)	
	Settings	
	- (General)	
	- (Compressibility settings)	
	 Solvent level monitoring> 	
8.	Autosampler (AS-200)	
	- Settings	
	- cGenerab	
	<sample rack="" settings=""></sample>	
	<ptetreatment settings=""></ptetreatment>	
	- (Stacked injections)	
	< (Injection settings)	
1.1.5	Rince setting:>	
9.	Column Oven (CD-200)	
1	Column Oven (CO 200) - Settings	
1	Column Oven (CO 200) - Settings - (General)	
1	Column Oven (CD-200) Settings (Generab (Equilibration settings)	
0.1	Column Orven (CD-200) Settings - (General) - (Equilibration settings) - (Temperature program)	
0	Column Oven (CD 200) Settings - cGenerado - cEquilitation settings - cTemperature programo Multicolumn switching	
0	Column Oven (DD 200) - Settings - General/ - (Equilibration settings) - (Equilibration settings) - Ceremon wetching - Settings	
91 91	Column Oven (DD 200) Settings - Generals - Capitalibration settings - Campositure programs Multicolumn evelching - Settings - Capitalibration	
01	Column Diven (DD 200) - Settings - Glernesb - Claubbation settings - Claubbation settings - Temportune programo Multicolumn switching - Settings - Clauresb - Clauresb - Clauresb - Clauresb - Clauresb	
91 91	Column Oven (CD 200) - Settings - Clementab - Clementab - Clementab - Clementab - Setting - Setting - Clementab -	
01 01	Column Diven (DD 200) Settings - Generab - Gagebastion settings - Cargenature programo Multicolumn switching - Settings - Careneab - Column protector (DMD-200) - Setting - Setting	
91	Column Diven (DD 200) - Settings - Generalo - Capitolic settings - Capitolic settings - Capitolic settings - Settings - Capitolic settings - Settings - Settings - Settings - Capitolic settings - Settings - Capitolic settings - Settings - Capitolic settings - Settings - Capitolic settings - Settings	
91	Column Diven (CD 200) Settings - cGenerals - cGenerals	
91	Column Diven (CD 200) - Settings - Generals - Generals - Capitalitation settings: - Capitalitation settings: - Capitalitation settings - Capitalitation program Code Array Detector (DAD-200) - Setting - Capitalitation settings: - CD data acquisition settings: - C30 data sequisition settings:	
91	Column Diven (CD 200) - Settings - Cleanenab - Cleanenab - Cleanenab - Cleanenabue programo Multicolumn nvelching - Settings - Generab - Cleanenab - Cleanenab - Cleanenab - Cleanenab - Cleanenab - Cleanenab - Cleanenab - Cloanenab - Cloanenab	

Device parameters for IntegratedSystem ExionLC 2.0

LPG Pump (LPGP-200)

Settings

<general></general>	
Stop time:	1.00 min
Flow	0.200 mL/min
B. Conc:	30.0 %
C. Conc:	0.0 %
D. Conc:	0.0 %
Valve overdrive:	off
Pressure limit maximum:	350.0 bar
Pressure limit minimum:	0.0 bar

<Compressibility settings>

Compressibility settings mode: Use settings from pump

<Solvent level monitoring>

Use solvent level manitoring: yes

Name	Use	Warning level (mL)	Shutdown level (mL)	Maximum level (mL)
Mobile phase A	yes	300.0	200.0	2000.0
Mobile phase B	yes	300.0	200.0	2000.0
Mobile phase C	no	0.0	0.0	10000.0
Mobile phase D	no	0.0	0.0	10000.0

Autosampler (AS-200)

Settings

<General>

Use autosampler: yes Default injection volume: 10.0 uL

<Sample rack settings>

Use a specific rack: no Rack type: Rack not specified

Use the software to do the following:

- Create a hardware profile.
- Create methods. Refer to the section: Create an LC Method.
- View the status of modules comprising an ExionLC 2.0 system in the LC Integrated System Detailed Status dialog, or control them directly.
- View information related to the modules in the File Info panel.

Note: For information about the fields in the different dialogs, press F1 for help.

Hardware Profile Creation

A hardware profile tells the software which devices to use, and how the devices are configured and connected to the computer. For more information, refer to hardware profile sections in the *System User Guide* for the mass spectrometer or the *Advanced User Guide* for the Analyst software.

Add and Activate the ExionLC 2.0 System with the Analyst Software

- 1. Open the Analyst software.
- 2. On the Navigation bar, double-click **Hardware Configuration**. The Hardware Configuration Editor opens.
- Click New Profile. The Create New Hardware Profile dialog opens.
- 4. Type a name in the **Profile Name** field and then click **Add Device**. The Available Devices dialog opens. The **Device Type** field is set to **Mass Spectrometer**.
- 5. Select a SCIEX mass spectrometer from the **Devices** list and then click **OK**.
- 6. (If required) To configure the mass spectrometer, select it in the **Devices in current profile** list and then click **Setup Device**. Refer to the document: *System User Guide* for the mass spectrometer.
- 7. On the Create New Hardware Profile dialog, click **Add Device** and then set the **Device Type** to **Integrated System**.

Figure 3-1 Available Devices Dialog

Available Devices	Х
Device Type:	
Integrated System	~
Devices:	
Integrated System ExionLC 2.0 Controller Integrated System LC Packings UltiMate Integrated System Sciex LC Controller Integrated System Shimadzu LC Controller Integrated System Shimadzu LC-40 Controller Integrated System Shimadzu LC-20/30 Controller	
OK Canc	el

8. Select Integrated System ExionLC 2.0 Controller and then click OK.

Create New Hardware Profile	×
Profile Name: ExionLC 2.0	
Devices in current profile:	
Mass Spectrometer QTRAP 6500+ (0) on Ethernet Integrated System ExionLC 2.0 Controller (0).	Add Device
	Delete Device
	Setup Device
OK	Cancel

Figure 3-2 Create New Hardware Profile Dialog

9. Select Integrated System ExionLC 2.0 Controller and then click Setup Device.

Figure 3-3 ExionLC 2.0 Configuration Dialog

ExionLC 2.0 Configuration	:	X
Alias Name:	Advanced Configure	
Devices in use		
Pump : Binary Pump+ AutoSampler : Autosampler+ Other : Wash System Column Oven : Column Oven Column Switching : 2-Column Switching		
ОК	Cancel	

10. Type a name in the **Alias Name** field, if required, and then click **Configure**.

KionLC 2.0		-			×			
Device Dr	iver							
Name:	ExionLC 2.0							
Version:	1.0.0.71							
Manufacturer:	Sciex							
Simulate D	Simulate Device							
Instrument	type							
ExionLC 2.0								
Instrument	options							
Options								
Instrument	components	5						
Binary Pump+								
Autosampler+								
Wash System								
Column Oven								
2-Column Switch	ing							
	Test Devic	e	Ca	ncel				

Figure 3-4 Device Driver Configuration Dialog

11. Click Auto.

	ExionLC 2.0 - Auto configuration					-		×
Se	arch Search (TCP/IP	- 18.0 %)	l					
De	evices							
Us	e Model	Serial number	ROM version	IP address	Additional info			
4	The Wash System must be use tubing directly to the autosam	d if it is configured. To pler.	o remove the Wash Sys	tem from the config	uration, turn it off. Then conne	ct the correspo	onding	
н	elp				C	K	Cance	1

Figure 3-5 Auto Configuration

When the software finishes searching, the following dialog opens.

Figure 3-6 Auto Configuration Completed

AL E	xionLC 2.0 - Auto configurat	ion			>	<			
Sear	ch								
Dev	vices								
Use	Model	Serial number	ROM version	IP address	Additional info				
~	Autosampler+	FZC202610008	01.22	192.168.150.102					
~	Column Oven	FCC203110006	02.02	192.168.150.103					
~	Binary Pump+	FBT212010002	01.01	192.168.150.108	5 mL/min, 1241 bar, 100 µL				
\checkmark	Wash System	FYC205110004	01.13	192.168.150.109	valve 2/6, pump 10 mL/min, valve 8/8				
~	2-Column Switching	FVH203910011	06.20	192.168.150.106	6Port 2Pos				
Δ	The Wash System must be used if it is configured. To remove the Wash System from the configuration, turn it off. Then connect the corresponding tubing directly to the autosampler.								
Help	p				OK Cancel				

12. To exclude a device from the configuration, clear the check box for that device.

Note: The wash system must be used if it is configured. To remove the wash system from the configuration, turn it off. Then connect the corresponding tubing directly to the autosampler.

- 13. Click **OK**.
- 14. Under Instrument options, click **Options** and then select the options as required. For field descriptions, press **F1** for help.

Figure 3-7 Options

Leak sensor sensitivity:	Low	
		~
Temperature unit:	°C	~
Pump operation mode:	High pressure gradient	~
Pressure unit:	bar	~

- 15. Click **OK**.
- 16. Under Instrument components, click each module and then select the options as required. For field descriptions, press **F1** for help.
- 17. If multicolumn switching is configured, under Instrument components, click **Multicolumn Switching**, and then select the **Enable asynchronous valve switching** check box to enable individual valve control.

_	-
AL ExionLC 2.0	- 🗆 X
Model:	Multicolumn Switching
ROM version:	06.20, 06.20
Serial number:	FVH211910007, FVH211910001
Enable asynchronous valve switching:	
	System check settings
Help	OK Cancel

Figure 3-8 Multicolumn Switching Activation

- 18. Click Test Device.
- 19. Click **Close** and then click **OK**.
- 20. Click **OK** in the Create New Hardware Profile dialog. The hardware profile for the system is created.
- 21. Click Activate Profile.

The hardware profile for the system is activated.

View System Status

The modules configured in the hardware profile can be viewed or controlled in real time in the LC Integrated System Detailed Status dialog in the Analyst software.

Note: After the devices are activated, verify the status of each module in the LC Integrated System Detailed Status dialog. If a detector is included in the configuration, then make sure that the lamp is on. If the lamp is off, then use Direct Control to turn it on.

1. In the Analyst software window, on the Status bar, double-click it to open the LC Integrated System Detailed Status dialog.



Figure 3-9 LC System Status Icon in the Analyst Software

The LC Integrated System Detailed Status dialog opens. The real-time status of the devices in the ExionLC 2.0 system is shown. To open the *Help*, click the ?.

LC integrat	ed System Detailed Status							
Ready				- 🕲 🕗 💿	<u> </u>			
📫 Bina	ry Pump*	Autosampler+		Wash System		🛔 Column Oven		🛞 2-Column Switching
Flow 0.00	0 mL/min	Temperature 15 °C	FI (low 0.000 mL/min		Z5.0 °C		Position 1/2
Pressu 0.0 t	re Xar	Ready	s	ampler SSV Transport		State On		
A1:50.01	81:50.0%							
<	chart	λ.	,					×
Column Oven Temperature [C]	35 30 25 20 15 10 5					-36 -30 -25 -20 -15 -10 -5	Primary trace: Secondary trace: Time span:	Column Oven Temperature ["C] None 10 C min
	24/02/20	21 11:48:00 24/02/2021 11:50	00 24/02/2021 11 Time	1:52:00 24/02/2021 11	54.00 24/	02/2021 11:56:00		

Figure 3-10 LC Integrated System Detailed Status Dialog

2. Click **Direct control panel** (^(C)) in the top right of each section to access the maintenance and configuration options.



Figure 3-11 LC Integrated System Maintenance and Configuration Options

If multicolumn switching with asynchronous valve switching is enabled, then refer to the following figure for information about the valve component.



Figure 3-12 Device Control: Multicolumn Switching

- 3. (Optional) View and adjust the solvent levels:
 - a. In the pump pane, click Solvent levels panel (12).

Figure 3-13 Solvent levels Panel



- b. Click **Open solvent levels dialog** (^(C)) beside **Solvent levels**. The ExionLC 2.0 - Solvent levels dialog opens.
- c. Type values for the parameters, as required, and then click **OK**.

Note: During equilibration and acquisition, only the **Current volume** values can be changed.

Note: The solvent levels are not automatically detected. If the bottle is filled, then the Current volume field must be updated.

Figure 3-14 ExionLC 2.0 - Solvent levels Dialog

AL ExionLC 2.0 - S	olvent	evels							×
Timestamp of sol	lvent lev	vels: 19:10:50) (2020-0	9-14)					
Name	Use	Current volu	me (ml)	Max. volume (n	nl)	Warning lev	el (ml)	Shutdown le	evel (ml)
Mobile phase A	✓	1000.0	٥	2000.0	٥	300.0	\$	200.0	٥
Mobile phase B	✓	998.7	٥	1000.0	٥	200.0	\$	100.0	٥
Mobile phase C	✓	1000.0	٥	1000.0	٥	200.0	\$	100.0	٥
Mobile phase D	✓	1000.0	٥	1000.0	٥	200.0	\$	100.0	٥
Help							ок	Can	cel

The statuses of the solvent levels update within 5 seconds.

View System-Related Information in the File Info Panel

When a sample is acquired, information about the LC system can be viewed in the File Info panel of the wiff file.

- 1. In the Analyst software, on the Navigation bar, under **Explore**, double-click **Open Data File**. The Select Sample dialog opens.
- 2. Select the wiff file to be opened, then select a sample, and then Click **OK**. The wiff file opens and the chromatogram for the selected sample is shown.
- 3. Click in on the toolbar in the Analyst software window. The File Info panel opens under the chromatogram.



Figure 3-15 TIC for a Sample wiff File and the Related File Info

4. In the left pane of the File Info panel, click ⁺ beside **Log Info** to expand it. Scroll up or down in the right pane to view the information.

Figure 3-16 System-Related Information in the Log Info Section of File Info

- File Info	Log Information fr	om Devices at Start o	facquisition:
E Log Info	ExionLC 2.0 Pump I	LPG Pump	
- ExionLC 2.0 Pump LPG Pump	Serial#	FBE201300001	
 ExionLC 2.0 Autosampler Autosampler 	ROM Version	01.06	
- ExionLC 2.0 Column Oven Column Oven	Time from start =0.0	000 min	
- ExionLC 2.0 Column Switching 2-Column Switching	ExionLC 2.0 Autosa	mpler Autosampler	
 Injection Volume used 	Serial#	FZB200800009	
 Mass Spectrometer 	ROM Version	01.21	
- Mass Spectrometer	Time from start =0.0	000 min	
 Mass Spectrometer 	ExionLC 2.0 Column	n Oven Column Oven	
 Mass Spectrometer 	Serial#	FCA200300018	
Mass Spectrometer	ROM Version	01.06	
Acquisition Info	Time from start =0.0	000 min	
- Quant. Info	ExionLC 2.0 Column	n Switching 2-Column S	witching
Period 1:	Serial#	FVH201400001	
- Resolution tables	ROM Version	06.12	
- Calibration tables	Time from start =0.0	000 min	
- Instrument Parameters:			
- Keyed Text:			
	Time from start =0.0	000 min	
	Injection Volume use	d	5 00 ul

5. In the left pane of the File Info panel, click ^{the} beside **Acquisition Info** to expand it. LC method-related information is shown in the right pane of the File Info panel. Scroll up or down in the right pane to view the information.

- File Info	LC Method P	roper	ties			
Log Info						
- ExionLC 2.0 Pump LPG Pump						
- ExionLC 2.0 Autosampler Autosampler	LC system Ed	ulibra	tion tin	ne = 0.0	0 min	
- ExionLC 2.0 Column Oven Column Oven	LC system Init	ection	Volum	e = 5.0	0 ul	
ExionLC 2.0 Column Switching 2-Column Switching	Co systemay	- ch off	· cruit		0 UI	
- Injection Volume used	Exion1C20	stop ti	me'			15.00 min
- Mass Spectrometer	English E.G.	stop u				0.00
- Mass Spectrometer	Quaternary Gr	adien				
- Mass Spectrometer						
- Mass Spectrometer	Model			IPC	Pumo (I	PGP.200)
Mass Spectrometer	in our			-	i and le	
Acquisition Info	<general></general>					
LC Method Properties	Ston time				15.00	min
Quant, Info	Value overd	inap'			10.00	off
Period 1:	Proceiro lin	ite ma	vinue	0		A13 7 har
Resolution tables	Proceiro lin	its mi	nimum			0.0 bar
Calibration tables	riessuie in	113 111	ant run			0.0 Dai
Instrument Parameters:	Gradiants					
Keyed Text	Timo Elour I	Con		one D	Conc. Eu	onte Commonte
Neges too	min milmin	0/	04	ONC D.	CONC EN	ents Comments
		20	10	10		
	0.00.0.250	0.0	0.0	0.0.00	000000	
	2 00 0 250	0.0	0.0	0.0.00	000000	
	3 00 0 250	10.0	0.0	0.000	0000000	
	5.00 0.250	30.0	0.0	0.000	0000000	
	7.00 0.250	50.0	0.0	0.000	0000000	
	8.00 0.250	90.0	0.0	0.000	0000000	
	11 00 0 250	80.0	0.0	0.000	0000000	
	12.00 0.250	20.0	0.0	0.00	0000000	
	12.00 0.250	20.0	0.0	0.00	0000000	
	15.00 0.250	0.0	0.0	0.000	0000000	
	15.00 0.250	0.0	0.0	0.0 00	000000	
	Use Equilibr	ation				no
	<compressib< td=""><td>lity se</td><td>ttings</td><td></td><td></td><td></td></compressib<>	lity se	ttings			
	Compressib	ility se	ettings	mode:	Use	settings from pump
	Cohort Inus	mania	arian			
	< Sowern level	monit	oning>	ina.		1100
	Use sowent	ever n	nonito	ning:		yes
	Name U	Jse W	arning	level S	hutdown I	evel Maximum level
	Contraction (Charles of the	m		110	110	
	Mobile obace	Aun		250.0	100.0	2000.0
	Mobile priase	Ryes	1	200.0	100.0	1000.0
	Mobile phase	o yes	· ·	200.0	0.0	10000.0
	Mobile phase	0 10		0.0	0.0	10000.0
	Mobile phase	U no		0.0	0.0	10000.0

Figure 3-17 LC Method-Related Information in Acquisition Info Section of File Info

If the wash system is physically configured with the ExionLC 2.0 system and the corresponding tubing is connected to the wash system, then the wash system must be included in the device configuration in the software.

After the wash system is configured with the system, purge the wash system and rinse the autosampler needle to flush all of the corresponding tubing. Refer to the document: *Hardware User Guide*.

If the advanced wash is performed using the autosampler, then only the transport and wash 1 solvent (SSV positions 1 and 2) can be used.

Note: To remove the wash system from the configuration, turn it off. Then connect the corresponding tubing directly to the autosampler and perform an auto-configuration again before activating the modules.

CAUTION: Potential System Damage. Make sure to set the solvent level monitoring parameters in the Device Control or the LC Integrated System Detailed Status dialog, as applicable, before running the system. If the mobile phase levels approach the warning levels during a run, then make sure to update the Current volume after topping up the mobile phase. If solvent level monitoring is not used correctly, then the system might stop prematurely or run out of solvent.

CAUTION: Potential Data Loss. Make sure to monitor the solvent level in the transport solvent bottle if Microliter Pickup Plus mode is used. Running out of transport liquid will result in a poor signal.

CAUTION: Potential System Damage. Make sure to load the autosampler according to the rack or plate selected in the batch. Failure to do so might cause needle damage or incorrect sample injection.

Note: If the diverter valve on the mass spectrometer is in use, do not manually change its position during sample acquisition.

After activating the device or hardware profile and after the mass spectrometer goes to Standby state, make sure to equilibrate the system before acquiring data. Use the LC method that will be used for acquisition. If a detector is included in the configuration, then make sure to warm up the lamps for 30 minutes before data acquisition.

Use the methods created in the section: Create an LC Method to create batches, submit samples for acquisition, and process data. Refer to the document: *Software User Guide* for the SCIEX OS or the Analyst software.

Create an LC Method

CAUTION: Possible Wrong Result. Verify that the LC System Total Runtime is correct. It is automatically updated based on the module with the longest stop time. If column switching and detector modules are used, then after setting the Stop time on the Pump page, make sure that values are specified for the Time fields in the Valve position program on the Column Switching page and the Wavelength program on the Detector page. Note: Make sure that the correct project name is selected in the status panel.

For SCIEX OS, if the diverter valve is activated in the Devices workspace, then make sure that the relevant parameters are set in the LC method. For field descriptions, refer to the document: *Help*.

- 1. Access the LC Method parameters in one of the following ways:
 - In SCIEX OS, open the LC Method workspace and then click **New**.
 - In the Analyst software, on the Navigation bar under **Acquire**, double-click **Build Acquisition Method** and then click **LC System**.

Note: Make sure to set up the mass spectrometer method before creating the LC method.

2. Click the **Pump** tab and then configure the pump and valve settings.

CAUTION: Potential System Damage. (Binary Pump+) If the method used for acquisition has mobile phase selected in the Autopurge settings for the pump, then make sure to use this method only for the first sample in the batch, not for the whole batch. The Autopurge settings are executed for every sample that uses this method for acquisition, not just at the beginning of the batch.

Note: The **Pressure maximum** can be set both in the device configuration and in the LC method. In the LC method, **Pressure maximum** defaults to the value in the device configuration. Make sure to set **Pressure minimum** and **Pressure maximum** to the appropriate values for the method. An error will be shown if the pump pressure is outside the range specified in the method. To open the Help, click the **?**.

Figure 5-1 Pump Settings

	Binary Pump	+ Aut	tosample	r+ Was	h System	Column	Oven	2-Column Switching	Multiwavelength Detector
	• Flow progr	am —							
		в			 Default 	⊖ Simple (Program		
	100 %				Stop time:		10.00	C minutes	
	60 % 40 %				Flow:		0.000	mL/min	
	20%				Concentration	i Ac	100.0	▼ %	
	0.00 2/	0 4.00 Tom	6.00 8.0	10.00	Concentration	NB:	0.0	^ %	
ites		- 400							
minu	 General set 	ttings -							
8	Pressure minimun	1:	0	bar	Position of SSV	A:	A1 💙		
10	Pressure maximur	WE	0	bar	Position of SSV	B:	B1 🗸		
itime:	• Autopurge	setting	s						
Run	Purge order Mo	obile phase r	name Purge	time :					
otal	1st: No	one	v 5	🗘 min					
μ	2nd: No	one	▼ 5	C min					
ster	Init conc-replacer	nent:	5	min					
C Sy									
Ч									

Tip! (LPG pump only) Select the **Allow valve overdrive** check box to reduce baseline noise. Some combinations of mobile phases or flow rates might result in inadequate mixing of the solvents, which causes the detector baseline to be noisier than expected. The **Allow valve overdrive** feature increases the switching frequency of the pump gradient valves. As a result, smaller amounts of solvents are delivered to the pump, resulting in a more thorough mixing of the solvents. Do not use this feature if any gradient component is less than 5%. When the gradient percentage is small, gradient accuracy and precision might not meet product specifications.

Figure 5-2 LPG Pump: Allow valve overdrive Check Box

 General settings 					
Pressure minimum:	0	^	bar		_
Pressure maximum:	350	٥	bar	Allow valve overdrive:	~
• Compressibility s	ettings	; –			
 Use settings from the put 	imp 🔿	Defin	e custom	settings	

Note: For LPG pumps, custom compressibility is not supported. Do not select the **Define custom settings** option in the **Compressibility settings**.

Note: Autopurge settings are available only for the Binary Pump+ and can be set in the LC method. A fixed flow rate of 4 mL/min is always used for the autopurge function.

3. Click the **Autosampler** tab and then configure the autosampler settings. Make sure that the following parameters are configured.

Parameter	Description
Injection volume	Type the injection volume unless the full loop injection method is used. The allowable range for the Injection volume is injection method dependent. The injection method can be changed in the Advanced settings in the Autosampler tab.

Table 5-1 Autosampler Settings

Parameter	Description
Use pretreatment and Use stacked injections	If the Use a specific rack check box is selected, then the Use pretreatment option and Use stacked injections options are available. If the Use pretreatment check box is selected, then the plate layout is shown. For more information, refer to the document: <i>Hardware User Guide</i> .
	 Note: If a batch contains an LC method with the pretreatment option set to Use first destination vial, then before the batch is run again or the same LC method is used in another batch, the first destination vial position must be reset. It is automatically reset when the system state changes to Standby and when the hardware profile or device is deactivated and activated. The user can also reset the first destination vial position in the following ways: Click Reset vials (⁽⁾) in the Autosampler pane of the Device Control dialog (SCIEX OS) or the LC Integrated System Detailed Status window (the Analyst software). Then select Reset destination vials. Figure 5-3 Reset Vials
	S ExionLC 2.0 - Reset vials
	Reset destination vials:
	Reset transport vials:
	Close
	Submit a batch containing a single sample and an LC method that uses a different first destination vial position.

Table 5-1 Autosampler Settings (continued)

CAUTION: Potential Data Loss. If Use first destination vial (FDV) is selected for pretreatment, then make sure that the last destination vial position (LDV) is valid for the rack type selected and the number of samples (n) to be included in the batch. Otherwise, batch acquisition will stop on the sample with an invalid destination vial number. The destination vial position is always equal to the destination vial position of the preceding sample, plus 1.

For samples 1, 2, 3, and 4, respectively, the destination vial positions are FDV, FDV+1, FDV+2, and FDV+3, regardless of whether the vial positions are consecutive in the batch. If the number of samples to be included in the batch is 30, with vial positions 11 to 40, and FDV is 51 on a 2 × 48 vial rack, then the LDV = FDV + n - 1 = 51 + 30 - 1 = 80.

Note: Make sure a vial is present in every projected destination vial position.

Note: If the ExionLC 2.0 Wash system is not configured, then the default **Rinse mode** is **Advanced** for the default **Injection method**, Microliter Pickup Plus (μ L pickup plus).



Figure 5-4 Autosampler Tab: Pretreatment

4. Click the **Wash System** tab if the wash system is part of the system configuration, and then configure the settings.

To open the Help, click the **?**.

Figure 5-5 Wash System Tab

	Bina	ary Pump+	Aι	itosampler+*	۷	Wash Sy	st	em* Co	olu	ımn Oven	2-C	olumn Switching	Multiwa	velength Detector
	▼ Se Valv Valv	ve wash with mobile we wash cycles:	phas	e: 🗸		Wash start	tin	ne: 0.0		nin Exp	ected wa	ash time: 1.4 min		
) minutes	Soh Soh Soh Soh	vent 1 (Transport): vent 2: vent 3: vent 4:	Tran Solv Solv Solv	ent 2 ent 3 ent 4		Solvent 5: Solvent 6: Solvent 7: Solvent 8:		Solvent 5 Solvent 6 Solvent 7 Solvent 8						
10.00	⊤ Wa	ash program	-											
ä		Wash segment		Position		olume (µL)	~	Flow (mL/min)		Comment				
unti		Transport record		Solvent 2		000	~	2000	븱					
al R	2	Nextle tubice		Solvent 2		000	~	3.000	븱					
m Tot	4	Transport reservoi	•	Transport	• 1	1000	•	3.000	0					•
LC Syster					•	9								

Tip! To insert a row between two rows in the program table, move the cursor between the rows, after the \bigcirc buttons, and then click the \bigcirc button.

Figure 5-6 Example of a Program Table

	Wash segment		Position		Volume (s	цL)	Flow (mL/r	min)	Comment	
1	Needle tubing	~	Solvent 2	~	1000	٥	3.000	\$		
2	Transport reservoir	~	Solvent 2	~	1000	0	3.000	\$		
3	Transport reservoir	~	Solvent 2	~	1000	٥	3.000	\$		
ļ	Needle tubing	~	Transport	~	1000	0	3.000	٥		
5	Transport reservoir	~	Transport	~	1000	0	3.000	٥		

5. Click the Column Oven tab and then configure the column oven settings.

Figure 5-7 Column Oven Tab



6. Click the Column Switching (2-Column Switching or Multicolumn Switching) tab and then configure the position settings.

Figure 5-8 2-Column Switching Tab

	Bina	ry Pump+	Autosa	mpler+*	Wash System*	Column Oven*	2-Column Switching*	Multiwavelength Detector
	▼ Ge ^{Use}	equilibration	ngs —					
	val	Time (min)	n equilibi	Comment	gram		٥	
minutes	▼ Va	lve positio	n progra	m ——	0			
10.00	1	Time (min)	Position	Comment			0	
LC System Total Runtime:	2	10.00 🗘	1		0		•	

The valve module stop time is the time specified in the last row of the **Valve position program**, even if there is no valve position change for the run time. A longer stop time for the valve than for the pumps results in a longer LC system total run time.

Note: If asynchronous valve switching is enabled in the device configuration, then by default the method will use asynchronous valve switching unless the **Use synchronous valve switching** check box is selected.

	LPG	Pump	Auto	osamp	ler Wa	sh System	Column Oven	Multicolumn Swit	ching*
	• Ge	neral se	ttings	; —					
	Use equilibration: Use synchronous valve switching:								
	▼ Valve position program								
	Time (min) Position A Position B Comment								
	1	0.00	1	^	1 4	•			•
	2	10.00	1	^	1 4	•			•
Ites	•								
Jin (

Figure 5-9 Use synchronous valve switching Check Box

7. If a DAD or MWD detector is configured, then the stop time is the time entered in the last row of the **Wavelength program**. If the wavelengths to be acquired change within the run time, then make sure that the wavelength values for a given channel are the same for the last two rows in the **Wavelength program**.

Note: When creating an LC method for a system containing a DAD, make sure that the wavelength for 2D data channels is within the wavelength range specified for the 3D data mode, even if the 3D data mode is not selected.

Note: When creating an LC method for a system with a detector, make sure to select the optimum sampling rate for the application.

In the Analyst software, both detectors can be included in the configuration for data acquisition.

General settings											
Sampling rate: 100						● Hz		Autozero:	1	Use fixed integra	tion time:
Time				1.00				Polarity:	- 👻	Use extended lin	sar range:
11114	CON ISOM	6		1.00		PERMIN				Use analog outp	uts:
▼ Acq 2D	uisit data	ion s	ettir	igs -							
Ch		se	WL (nm)	BV (nn	V n)	Use Ref.	WL Ref (nm)	BW Ref. (nm)			
	1: [25	4 🗘	8	٥		360	30			
	2: [25	4	8			360	30			
	3: [25	4	8			360	30			
	4: [25	4	8			360	30			
	5: [25	4	8			360	30			
	6: [25	4	8			360	30			
	7: [25	4	8			360	30			
	8: [25	4	8			360	30			
▼ Wa	veler	gth	Cha WL	ram	Ever	t	Comme	nt			
1	0.00		254			000	-			•	
2	10.00		254	0		000				•	

Figure 5-10 Wavelength Program

8. Save the LC method.

Configuration Issues

During device configuration, if the modules are detected during automatic configuration, but fail the Test Device step, then one of the parameters in the system check settings for one of the modules might be out of range. If the Test Device step indicates that the system failed during configuration, then follow these steps:

1. After the automatic configuration is complete, make sure that the modules have the IP addresses listed in the following table. If the IP addresses do not match the ones in the table, then contact the local SCIEX representative.

Device	Model	IP Address	
Pump	LPGP-200	192.168.150.101	
Pump	BP-200	192.168.150.101	
Pump	BP-200+	192.168.150.101	
Second pump	BP-200, BP-200+ or LPGP-200	192.168.150.107	
Wash System	WS-200	192.168.150.109	
Autosampler	AS-200	192.168.150.102	
Autosampler	AS-200+	192.168.150.102	
Valve drive	DR-200	192.168.150.106	
Second valve drive	DR-200	192.168.150.108	
Column oven	CO-200	192.168.150.103	
Detector	MWD-200	192.168.150.105	
Diode Array Detector	DAD-200 or DADHS-200	192.168.150.104	

 Table 6-1 ExionLC 2.0 Modules and IP Addresses

- 2. Make sure that the Ethernet port configured for the ExionLC 2.0 system on the acquisition computer has the following settings:
 - IP address: 192.168.150.100
 - Subnet Mask: 255.255.255.0
- 3. On the Device dialog, click **Settings**.

- 4. Under Instrument components, click a module and then click **System check settings**.
- 5. Verify each module. If the system includes a diode array detector (DAD) or multiwavelength detector (MWD), then the lamps might need to be replaced.

Operation Issues

Issues	Possible Solutions			
The column oven does not heat to the target temperature or stops heating with an error.	Make sure that the column oven door is closed.			
The pump pressure is below the reasonable pressure for the flow rate and an analytical column is used.	Inspect all of the modules in the system for leaks.Replace the check valve.			
The pressure fluctuates constantly.	Inspect all of the modules in the system for leaks.Replace the check valve.			
The data acquired is poor with only noise or just the mobile phase background signal.	 Inspect all of the modules in the system for leaks. If the Microliter Pickup Plus injection method is used, then refill the transport solvent bottle or the wash solvent bottle, whichever was used for sample injections. 			
A leak is observed but the leak sensor is not reporting a leak.	Make sure that the leak does not originate from a module stacked above the module where the leak is observed.			
The system is running longer than the stop time for the pump.	 Verify the stop time for each module included in the configuration, including the column switching valve, DAD (or DAD-HS), and multiwavelength detector. Verify if the time program is used in other modules with a longer stop time. 			

Troubleshooting

Issues		Possible Solutions			
The modules have communication issues.	1.	The (SC sof from ste	e computer was shut down while the devices CIEX OS) or the hardware profile (the Analyst ftware) were still active, or an Ethernet cable to or m an LC module was disconnected. Follow these eps:		
		a.	Shut down the computer.		
		b.	Turn off all of the modules of the ExionLC 2.0 system.		
		C.	Make sure that all of the Ethernet cables between the modules, the switch, and the computer are connected.		
		d.	Turn on the computer.		
	e. Turn on a ExionLC		Turn on all of the modules configured on the ExionLC 2.0 system.		
		f.	Activate the devices or the hardware profile.		
	2.	Pro sof exc ant	ocesses are blocked by firewall or anti-virus ftware. Add the following process names to the clusion list for the Windows Defender and other ti-virus software, if used:		
		•	SxASController		
			SxDADController		
		•	SxOvenController		
		•	SxPumpController		
		•	SxPumpPController		
		•	SxSVController		

Issues	Possible Solutions			
The system is reporting errors.	Click Err and view the module that reported t occurred, then fix it be	error log to identify the he error. If a hardware issue fore proceeding.		
	2. Inspect for leaks. If a leak is found, then fix it.			
	Clear the error:			
	a. Click Standby on (SCIEX OS) or the Detailed Status di the modules off.	the Device Control dialog e LC Integrated System alog (Analyst software) to turn		
	b. Click Standby aga	ain to turn the modules on.		
	c. Deactivate the de	vices or hardware profile.		
	d. Activate the devic hardware profile (es (SCIEX OS) or the the Analyst software).		
The autosampler is reporting over pressure errors.	If the wash system is turned off and it is still physically configured, then make sure that the corresponding tubing is connected to the autosampler and not the wash system.			

Contact Us

Customer Training

- In North America: NA.CustomerTraining@sciex.com
- In Europe: Europe.CustomerTraining@sciex.com
- Outside the EU and North America, visit sciex.com/education for contact information.

Online Learning Center

SCIEX Now Learning Hub

SCIEX Support

SCIEX and its representatives maintain a staff of fully-trained service and technical specialists located throughout the world. They can answer questions about the system or any technical issues that might arise. For more information, visit the SCIEX website at sciex.com or contact us in one of the following ways:

- sciex.com/contact-us
- sciex.com/request-support

CyberSecurity

For the latest guidance on cybersecurity for SCIEX products, visit sciex.com/productsecurity.

Documentation

This version of the document supercedes all previous versions of this document.

To view this document electronically, Adobe Acrobat Reader is required. To download the latest version, go to https://get.adobe.com/reader.

To find software product documentation, refer to the release notes or software installation guide that comes with the software.

To find hardware product documentation, refer to the documentation DVD for the system or component.

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