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# StatusScope<sup>®</sup> Remote Monitoring Service

Customer Connectivity Registration Form



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AB Sciex Pte. Ltd.  
Blk33, #04-06 Marsiling Industrial Estate Road 3  
Woodlands Central Industrial Estate, Singapore 739256

# StatusScope<sup>®</sup> Remote Monitoring Service Profiles

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This form is for the purposes of identifying the information related to instruments and users at the described organizational location that will be configured for the SCIEX StatusScope<sup>®</sup> Remote Monitoring Service.

Use one form for each unique location that is to be configured for this service.

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**Note:** Network connectivity is required for the StatusScope<sup>®</sup> Remote Monitoring Service to function.

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## Registration Information

**Table 1 Site Details**

Date (yyyy-mm-dd)	
Registration Approval Submitted	Yes <input type="radio"/> No <input type="radio"/>
Registration Approval Date (yyyy-mm-dd)	

## Organization and Location Details

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**Note:** A location represents a grouping of instruments in the organization that will have common visibility to all users, for example a city, a building number in a complex, a laboratory, and so on.

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**Table 2 Organization and Location Details**

Organization	
Address	
City	
Country	
Primary Contact Name	

**Table 2 Organization and Location Details (continued)**

Telephone	
E-mail address	

## Mass Spectrometer Details

**Note:** If additional space is required to provide mass spectrometer details, then complete an additional form and return both documents to one of the e-mail addresses provided in [Contact Information](#).

**Table 3 Mass Spectrometer Details**

Model	Name (Optional)	Serial Number	Contract Number	Queue Visibility
				<input type="radio"/> Full <input type="radio"/> Restricted
				<input type="radio"/> Full <input type="radio"/> Restricted

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Table 3 Mass Spectrometer Details (continued)

Model	Name (Optional)	Serial Number	Contract Number	Queue Visibility
				<input type="radio"/> Full <input type="radio"/> Restricted
				<input type="radio"/> Full <input type="radio"/> Restricted
				<input type="radio"/> Full <input type="radio"/> Restricted
				<input type="radio"/> Full <input type="radio"/> Restricted

Table 3 Mass Spectrometer Details (continued)

Model	Name (Optional)	Serial Number	Contract Number	Queue Visibility
				<input type="radio"/> Full <input type="radio"/> Restricted
				<input type="radio"/> Full <input type="radio"/> Restricted

## User Details

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**Note:** Select the Notifications option for users who will receive instrument alarm notifications.

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**Note:** Refer to [Table 5](#) for User Type definitions.

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**Note:** If additional space is required to provide user details, then complete an additional form and return both documents to one of the e-mail addresses provided in [Contact Information](#).

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Table 4 User Details

First Name	Last Name	E-mail Address	Telephone	Notifications?	Access to Mass Spectrometer	User Type
				<input type="radio"/> Yes <input type="radio"/> No	<b>Serial Number</b>	<input type="radio"/> Lab Manager <input type="radio"/> Lab Associate <input type="radio"/> Lab Technician
				<input type="radio"/> Yes <input type="radio"/> No	<b>Serial Number</b>	<input type="radio"/> Lab Manager <input type="radio"/> Lab Associate <input type="radio"/> Lab Technician

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Table 4 User Details (continued)

First Name	Last Name	E-mail Address	Telephone	Notifications?	Access to Mass Spectrometer	User Type
				<input type="radio"/> Yes <input type="radio"/> No	Serial Number	<input type="radio"/> Lab Manager <input type="radio"/> Lab Associate <input type="radio"/> Lab Technician
				<input type="radio"/> Yes <input type="radio"/> No	Serial Number	<input type="radio"/> Lab Manager <input type="radio"/> Lab Associate <input type="radio"/> Lab Technician

## Definitions

Table 5 User Types

User Type	Description
Laboratory Manager	Can view asset services, management reports, and dashboards.
Laboratory Associate	Can view asset services, management reports, and dashboards. Can initiate remote access and remote Sample Queue control.
Laboratory Technician	Can view asset services.

Table 6 Queue Visibility Types

Visibility	Description
Full Queue Visibility	This option uploads details about the workstation queue, including sample and data file names. Selecting this option allows users to associate the last acquired chromatogram with the sample and data file names. This enhances the remote monitoring of the acquisition queue and the performance of the system. Only select this option if the sample and data file names information is not classified as sensitive.
Restricted Queue Visibility	This option only uploads details about the workstation queue. Sample and data file names are not included in the upload. Selecting this option might impact the ability to monitor the acquisition queue remotely, but should allow users to monitor the general performance of the system by viewing the last acquired chromatogram. Select this option if the sample and data file names information is classified as sensitive, or to keep the information invisible.

## Contact Information

Return this completed form to one of the following e-mail addresses:

- Europe, Middle East and Africa - [StatusScopeRegEMEA@sciex.com](mailto:StatusScopeRegEMEA@sciex.com)
- North America and Central America - [servicesales@sciex.com](mailto:servicesales@sciex.com)
- Singapore, Thailand & rest of Asia - [service.sgth@sciex.com](mailto:service.sgth@sciex.com)
- Australia - [anz.orders@sciex.com](mailto:anz.orders@sciex.com)
- Korea - [service.kr@sciex.com](mailto:service.kr@sciex.com)
- Hong Kong - [service.hongkong@sciex.com](mailto:service.hongkong@sciex.com)
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