

StatusScope remote monitoring service



IT brief

Secure, connected lab instruments

SCIEX LC-MS systems are compatible with StatusScope remote monitoring, the secure, advanced management tool that enables analytical labs to be more productive, without risk to network security.

Secure and outbound initiated connections

- The StatusScope remote monitoring client initiates all communication from inside your firewall
- All communication is outbound through port 443, with end-to-end encryption
- All SSL communication supports modern up-to-date adopted encryption standards (currently TLS 1.2)
- Communication supports proxy servers
- Only instrument operating parameters are monitored; Proprietary data is safe

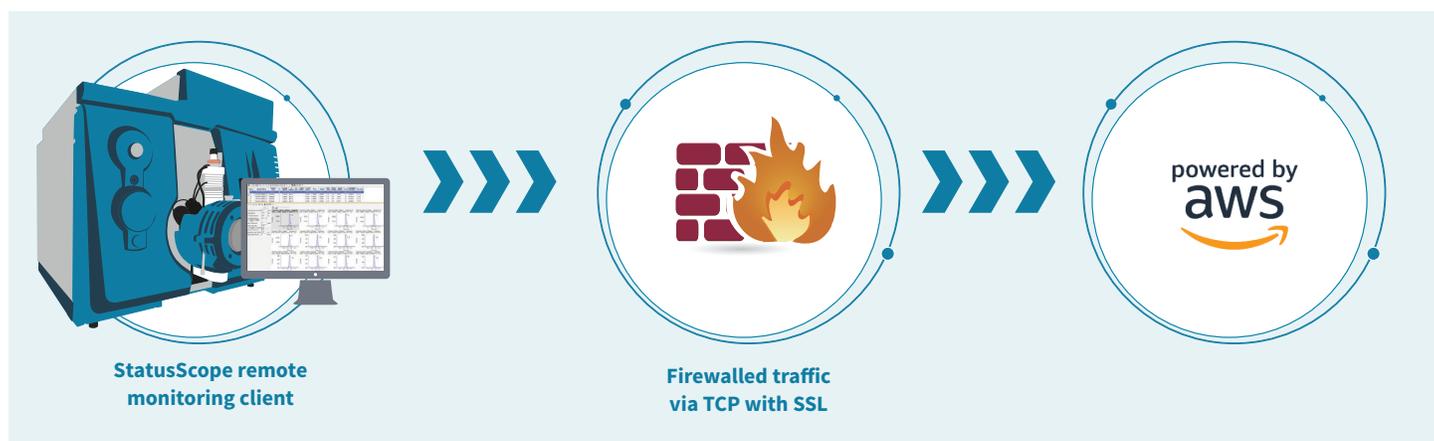
Trusted infrastructure

- StatusScope remote monitoring is built on the Amazon Web Services (AWS) Cloud platform, an industry leader in Internet of things (IoT)

- Only the total ion chromatogram (TIC) is reported to allow users to check their sample status—no proprietary analytic or assay information is collected
- Instrument performance data sent to the cloud remains confidential and secure and only accessible to you and the SCIEX support organization to better serve your lab
- Registered owners of instruments can control who has visibility to instrument status and receive notifications
- Each device connects to the platform using X.509 certificates. These certificate chains are used for both, server authentication by clients and for client authentication by the server (mutual authentication)

Easy to implement with minimal network impact

- You only need to facilitate outbound TCP with SSL traffic
- There is no need to open any new ports other than 443
- Workstations can utilize dynamic IP addresses
- Requires low bandwidth, similar to someone performing occasional web browsing



Enable StatusScope remote monitoring to help your users become more successful: sciex.com/statusscope

To discuss how to implement StatusScope remote monitoring service on your network, please contact [SCIEX Now](#)

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